

APPENDIX 1

SAFEGUARDING ADULTS - PERFORMANCE REPORT TO SAFEGUARDING BOARD – 25 FEBRUARY 2011

1. INTRODUCTION

- 1.1 The Board is asked to receive and discuss this report which covers data from April 2010 up to and including January 2011. There is a particular focus on the months of December and January, with the months of April to November analysed in earlier reports.

2. PERFORMANCE DATA

- 2.1 Performance Data for the period from April 2010 to January 2011 is attached.

3. ANALYSIS

- 3.1 The data shows that although there has been some improvement overall, performance is adequate rather than good.
- 3.2 Recording within prescribed timelines is an area that continues to require active management with the data showing disappointing levels of compliance.
- 3.3 There have been a total of 76 referrals in the months of December (34) and January (42) with a further 28 alerts that have not progressed to referral status.
 - 3.3.1 The majority of alerts that had progressed to referral status (62%) have been for vulnerable people who live at home rather than in residential care.
- 3.4 A possible area of concern is the upward trend in the referral type 'emotional abuse' and 'physical abuse'. This is matched by a downward trend in the referral type 'neglect'.
- 3.5 The Personalisation agenda with associated increase in the use of direct payments does not appear to have had a negative impact on referrals, as these had remained fairly static over the year to date.

4. OUTCOMES

- 4.1 The attached data shows that 28 referrals closed in December and January.
 - 4.1.1 Of these 28, there were 9 substantiated and a further 3 partially substantiated.
 - 4.1.2 This leaves 16 closed referrals, of which 7 were 'unknown'.

5. QUALITY

- 5.1 Team managers continue to receive specific mentoring around the safeguarding role.
 - 5.1.1 This is beginning to impact positively on their performance.
- 5.2 A pilot project is taking place in February and March that will involve 5 safeguarding referrals closed during December 2010

- 5.2.1 Each closed referral will be quality assessed by a social worker other than the original case worker, against a safeguarding questionnaire.
- 5.2.2 The aim is to ensure that the alleged victim has been appropriately involved and supported throughout the safeguarding process.
- 5.3 A second 6 month audit of safeguarding cases is currently being undertaken by an independent consultant.
- 5.4 An interim safeguarding co-ordinator has been appointed to take forward the quality assurance work that is required within the safeguarding arena.
- 5.4.1 This post is referred to within the document 'Peterborough Adult Safeguarding Policy' as 'Safeguarding Adults Manager'

6. SAFEGUARDING PERFORMANCE DATA

- 6.1 The form 'Safeguarding Checklist' has been replaced with 'Safeguarding Case Tracker'.
- 6.1.1 This change was as a result of feedback from staff during performance management checks and was developed with input from frontline staff, team managers and NHSP business support team.

7. RECOMMENDATION

- 7.1 The Board is asked to consider and comment on information provided in this report.